

# Nathaniel Cartagena

## Chief Information Officer, Validant



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### SPECIALTY

- Best-in-class technology solutions
  - IT security
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Nathaniel Cartagena was appointed Chief Information Officer (CIO) for Validant in June 2021. He leads information technology operations and strategic planning for the company, implementing global IT systems and policies that meet the highest standards of data security and quality.

Nathaniel has more than ten years of experience as an information technology executive, most recently as Director of IT Services for Greenleaf Health. During his time with Greenleaf, Nathaniel initiated significant security improvements to the organization's devices, systems, and electronic documents and communications. He also transitioned the firm's internal IT support from a managed service provider, guiding the organizational change and expectations and optimizing all outsourced processes.

Nathaniel's expert, detailed management of these systemwide IT enhancements enabled Greenleaf to fulfill client expectations for information security and workflow and to support substantial growth of the firm's team and client base. Throughout these efforts, he continued to provide direct support for all software and hardware solutions, administer and audit existing systems, create training and reference materials to help end users make the best use of tools, and advise on internal and external projects such as the redesign of Greenleaf's website.

Nathaniel was previously Senior Advisor at Mindovo, Inc., a technology advising firm, where he developed training materials and lessons for new advisor development, created strategic plans for sales initiatives, and led promotional days resulting in record-setting revenues. His client-facing activities focused on developing innovative IT procedures and systems for CEOs, philanthropists, and local celebrities.

Prior to this, Nathaniel mentored students and worked as an advocate and liaison between the student staff and professional staff at Michigan Technological University, earning several awards in recognition of his work. Nathaniel graduated *magna cum laude* from Michigan Technological University with his Bachelor of Science in Mathematics.